

Surge Products and Services



Brian Heithoff
CEO / General Manager

March is a month for electrical storms, when a lightning strike outdoors can damage electronic devices inside.

I would like to provide some information on surge protection services offered by High West Energy. For \$4.95, \$9.95 or \$12.95 a month

for the average residence, we can protect your appliances and equipment at your home, farm or shop from damage due to a surge upstream from our meter or your service panel.

Think of surge protection in your home or outbuilding as virus protection for your computer. The virus software blocks harmful viruses from coming into your computer. Well, an excellent whole-house surge protection device does the same thing for the appliances in your home. It allows only the electricity your home needs and protects your devices (LED TVs, laptops, appliances, tablets and more) from any trouble that can occur from surges coming in from your meter or service box.

Although we have provided this service for a couple of decades, we have recently updated the

equipment we use to provide this service. While we strive to deliver power that is between 114 and 126 volts, we do not guarantee this level. For many, this is sufficient. However, we are aware that for a growing number of members, your electronic equipment may necessitate you look at extra protection.



Homes, shops and barns are in need of whole house surge protection today more than ever. A lot has changed over the last few years; there are more electronics with circuit boards. This includes, washers, dryers and appliances.



Weather, tripped breakers, equipment malfunctions and other incidents can sometimes cause the voltage to spike. Our surge protection service will help prevent these types of peaks.

Whole-house surge protective devices are typically wired to the electric service box or the meter and located nearby to protect all the appliances and electrical systems in your home.

Please contact Joy Manning at (307) 245-3261 for more information.

BOARD OF DIRECTORS

District 11 – Michael Lerwick | (307) 630-1277
 District 12 – Gary Smith | (307) 649-2375
 District 13 – Ed Prosser | (307) 632-6068
 District 14 – Jerry Burnett | (970) 895-3386
 District 15 – Dan Acheson | (308) 235-2300
 District 16 – Jamie Fowler | (307) 214-9191
 District 17 – Kevin Thomas | (308) 879-4396
 Meetings are typically held on the fourth Monday each month.

LEADERSHIP TEAM

Brian Heithoff, CEO/General Manager
 Ken Haas, Operations Manager
 Dave Crouse, Chief Information Officer
 Lindsay Forepaugh, Chief Financial Officer
 Connie Keehnen, Member Services Manager
 Curtis Lund, Marketing Manager
 Carol Macy, High West Wiring Manager
 Marv Powell, WAFB Operations Manager
 Lloyd Sisson, Engineering Manager



Do You Qualify for a Hot Water Heater?

High West Energy's Hot Water Heater program supplies water heaters FREE to members who are switching from gas to electric. A discounted water heater and reduced energy rate are also available to members who already have an electric water heater in the home and need to upgrade. High West Energy maintains ownership of the water heater, while providing these incentives:

- The use of a 50- or 85-gallon electric water heater
- Worry-free maintenance and servicing
- Lifetime warranty on the tank
- No pilot flame or gas fumes
- Retains hot water for up to three days

Call today for details!
Joy: (307) 245-3261

FOR MORE INFORMATION VISIT:
WWW.RHEEM.COM/PRODUCT/RESIDENTIAL-ELECTRIC-WATER-HEATERS-MARATHON



DEMOCRATIC MEMBER IMPACT— You Can Make a Difference

As a cooperative, High West Energy is guided by an elected board of directors who represent its members' best interest when making important decisions. Serving on the co-op's board is an incredibly important position in our community. A director's decisions will impact issues such as service rates, rights of way and work plans.

Directors serve three-year terms and meet monthly. They are required to keep up-to-date on industry trends, legislative actions and other pertinent issues affecting High West Energy.

Our board is a democratically-elected body nominated by members of the cooperative's service territory and voted into position by any member who chooses to participate in the cooperative's open election (within that district). Any co-op member in good standing, within the district where an election is taking place, is welcome to run for an open seat on the board. At High West Energy, we

hold elections at the annual meeting.

According to the bylaws, the board will appoint a nominating committee,

which will meet in March. It is the nominating committee's responsibility to prepare a slate of candidates before the annual meeting, held on June 21, 2018, at High West Energy's headquarters in Pine Bluffs, Wyo.

DISTRICTS UP FOR RE-ELECTION THIS YEAR:

District 13:
includes Hillsdale

District 11:
includes Harrisburg and Albin

If you are interested in being considered for the board of directors, please contact the office or our website for an application form. These are due to our office by March 19, 2018, at 5:00 pm and will be reviewed by the nominating committee. If you have general questions about what it means to be a director, please feel free to email bheithoff@highwestenergy.com or call

SPARKS

Focused on people. Built on power.

M A R C H

highwestenergy.com

Outage After Hours? Call High West Energy!



High West Energy has partnered with Cooperative Response Center (CRC) so that members can call after hours and on weekends for outages, after-hour payments, account changes, and questions.

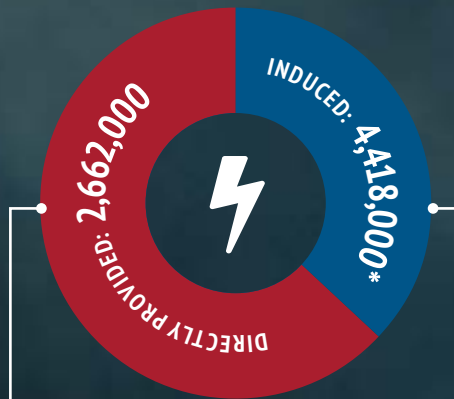
CRC provides customer contact, dispatch center and central station alarm monitoring solutions for electric utilities, reflecting our members' desire for dependable service... at any time. For more than 25 years, CRC has merged the benefits of personalized services with technologically advanced computer and telephone systems. CRC prides itself on focusing on the Human Side of Technology®.

At CRC, it is about finding ways to share our 24/7 call and alarm handling, as well as dispatch technologies with those who need it most. If something unexpected happens, CRC can help with just a call to (888) 834-1657. A significant outage event, equipment failure, severe weather; these are only a few of the times when our customers have needed CRC.

When calling after hours, please help CRC accurately report to High West Energy by providing your residence account number and meter number. Also, make sure they have your most current phone number and address on file.

If something unexpected happens, CRC can help with just a call to (888) 834-1657.

The Electric Power Industry Supports Over 7 Million Jobs



1,415,000
Investment
756,000
Contractors & Supply Chain
491,000
Electric Power Industry Employees

2,336,000
Economy-wide Ripple Effect

959,000
Contractors & Supply Chain

678,000
Electric Power Industry Employees

445,000
Public Sector

*Ripple effect of jobs created as a result of paycheck or government spending

Source: Powering America: The Economic and Workforce Contributions of the U.S. Electric Power Industry, August 2017, M.I. Bradley & Associates LLC



Brandon Wheeler Journeyman Lineman

Brandon Wheeler is an all-around handyman. Wheeler's hobbies include fishing and hunting, but also construction, building and repairing engines. His hobbies translate into the workplace.

"I enjoy fixing things myself. I rarely call for help. I usually have about 30 projects going at any given time," Wheeler said.

The Scottsbluff, Neb. native moved to Pine Bluffs in 2014, and became a journeyman lineman with High West in May of that year.

He appreciates his coworkers.

"Working with another lineman, they always have my back," Wheeler said.

He attended high school in Scottsbluff and the MJTS Merchant program in Brookings, S.D.

Wheeler and his wife, Sally, have been married for nine years.

His goals are "to make sure my family's needs are met first," he said, "and to teach my girls to see the simple things in life."

High West Annual Meeting

JUNE 21, 2018

4:30 - 6:30 PM CRAFT FAIR
4:30 - 6:30 PM DINNER
6:30 - 8:00 PM MEETING & PRIZES

Interested in being a vendor at our CRAFT FAIR?
Contact Curtis at clund@highwestenergy.com or (307) 245-3261.

Free Camp Opportunity

High West Energy is accepting applications from area 9th, 10th, and 11th-grade students to attend Youth Energy Leadership Camp (YELC) July 9-13 at the 4-H Camp in Halsey, Neb.

The five day camp is set up to give young people a better understanding of the legislative process, electric power generation and the rural electric program, while enjoying traditional camp activities such as basketball, volleyball and canoeing. Camp expenses and transportation are provided by each sponsoring rural electric system.

The form is also available at highwestenergy.com/energy-camp.

CAMP APPLICATION

Name: _____
Age: _____ Birthday: _____
Address: _____

Phone: _____
E-mail: _____
Parents' names: _____
Grade as of the 2016-2017 school year: _____

Return by May 15 to:
High West Energy | Attn: Youth Camp
PO Box 519
Pine Bluffs, WY 82082



Directors Application Due MARCH 19, 2018

YELC Camper Registration Due MAY 15, 2018



**OUTAGE CALLS • 24 HOURS A DAY
(888) 834-1657**



HIGH WEST ENERGY, INC.
PO BOX 519
PINE BLUFFS, WY 82082-0519
LARAMIE COUNTY (307) 245-3261
TOLL FREE (888) 834-1657
MONDAY-FRIDAY • 7:30 AM-5 PM

CHEYENNE SERVICE CENTER
3302 I-80 SERVICE ROAD
CHEYENNE, WY 82009
MONDAY-FRIDAY • 8 AM-5 PM

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EMPLOYER, AND LENDER.